

SABRE SURF INDUSTRIES WARRANTY ON PADDLE BOARDS



BOARD WARRANTY

SABRE SURF/GOLD COAST STANDUP PADDLE BOARDS warrants our SUPCO Paddle boards sold in Australia to be free of defects in either materials or workmanship for a period of 12 months from the date of purchase. Warranty for boards sold outside of Australia is 60 days from date of purchase.

This warranty covers only the original retail customer when the product is purchased from Sabre Surf, or one of the Approved stockists, (the original date of purchase from Sabre Surf) is NOT transferable. This warranty does not cover any damage that may be a result of normal wear and tear, misuse of the product, abuse, unauthorised modification or repairs, accident damage, heat, excessive exposure to sunlight, improper handling, storage, maintenance or care, use in commercial, rental or teaching environments, or any other irresponsible use.

EXCLUDED FROM COVERAGE

This limited warranty excludes the following:

- Boards that show impact or abuse, Ratchet strap, rope or tie down damage, damage due to heat exposure including but not limited to direct sun exposure, extended amount of time in a car, board bag, Roof racks, Sheds, Etc
- Previous repairs
- Broken boards
- Boards with signs of improper care or handling
- Incidental damage
- Unreasonable use
- Commercial use
- Rental and hire service



EXCESSIVE HEAT WARNING :

Do not expose your Paddle board to excessive heat or sunlight when not in use. Whenever you are not using your Paddle board (either during storage or transport to/from the beach) particular care and attention should be made to protect the board from the sun and heat.

Excessive exposure to the sun and/ or heat can result in the following unavoidable and undesirable consequences to particularly the deck pad which can become :

- Distorted in size and/or quality.
- Bubbled from the board (due to overheating backing Glue)
- Fading in colour

These undesirable consequences are not covered under Warranty as they are due to a user or storage problem, and not related to the manufacturing or material quality of your product.

THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF QUALITY AND PERFORMANCE, WHETHER WRITTEN, ORAL, OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. IN NO EVENT SHALL SABRE SURF INDUSTRIES BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, STATUTORY OR EXEMPLARY DAMAGES, WHETHER IN CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE including, without limitation, loss to property other than this product, loss of use of said product, or other property or financial losses. Sabre Surf shall not be liable for contribution or indemnification, whatever the cause.

The user of this product acknowledges a knowledge and understanding of the risks involved in stand up paddle sports.

WARRANTY PROCEDURE:

All warranty claims should be referred to the original point of purchase of the product, and include a description of the problem, photos, serial number (where applicable), and proof of purchase including the date. Sabre Surf will at its sole discretion decide whether the claim is acceptable and if accepted, whether the product will be repaired or replaced. Customer responsible for shipping cost of warranty replacement.

Warranty claim forms are available on our website:

www.sabresurf.com.au

www.goldcoastpaddleboards.com.au